

**Examples of advice and interaction assisting risk mitigation (2024-25)**

- Attendance at tribunal to defend the council's stance on information disclosable under EIR requests. Would have had national consequences for public bodies. Successfully argued that the Council's stance on non-disclosure was correct.
- The Claims Managers ran an event in conjunction with the Health, Safety & Wellbeing Service on the 31 October 2024, for LCC staff, schools and academies to explain and demonstrate how to complete an accident investigation, how it fits into the claims process and to demonstrate the cross examination of the report at trial
- Insurance Service good practice & processes recognised by and shared with neighbouring authority
- Advice on staff charity fundraising for taking part in the 3-peak challenge
- Gathered required information for broker to assist them negotiating with insurers on major incidents and other matters
- Regular attendance at E&T Management Team to discuss claims data, projects (e.g. Electric vehicle charging), areas of concerns, new Highways Policy any questions on schemes, Ash die back
- Continuous working with E&T fleet team updating processes for quicker better processing of claims and financial implication of hire costs etc
- In conjunction with H&S and external solicitors providing training to schools and academies accident reporting, risk assessments and investigation.
- Supporting colleagues across all services (especially in conjunction with legal and commissioning support) with several procurements to set appropriate insurance limits in order to protect LCC including: -
  - G-Cloud contracts
  - Electric vehicle charging points – collaboration with other LAs
  - Legionella risk assessment consultancy for buildings
  - Substance misuse and alcohol testing
  - Suicide bereavement
  - SEN tutor framework

- Supporting environmental risk issues ensuring contractors adequately covered for invasive tests, survey works, removal of effluent discharge etc
- Supporting colleagues with regards to new school projects by engaging with insurers to make sure that any new builds are future proofed so that insurers requirements are discussed and considered before work commences